

### **AMENDMENTS TO THE CLAIMS**

The following listing of claims will replace all prior versions, and listings, of claims in the application.

#### **Listing of Claims:**

1. (Currently Amended) A method processed by a computing device at a user location, comprising:

receiving, by the computing device at the user location, an instant messaging (IM) address of a contact of a user;

receiving, by the computing device at the user location, an email address of the contact of the user;

receiving, by the computing device at the user location, a reference identifier (ID), the reference identifier (ID) being an alphanumeric code and being adapted to identify the contact of the user, wherein the reference identifier (ID) is distinct from the received instant messaging (IM) address and the email address;

correlating, by the computing device at the user location, the IM address to the reference identifier;

correlating, by the computing device at the user location, the email address to the reference identifier (ID); and

providing, by the computing device at the user location, an email receive window configured to display a received email, the email receive window configured to provide IM presence information associated with the IM address of the contact of the user, the email receive window configured to utilize the reference identifier (ID) for automatically launching an IM session with the contact from the email receive window, directly from the email receive window, the email receive window including a launch IM option for launching the IM session.

2. (Previously presented) The method of claim 1, further comprising:
  - receiving, by the computing device at the user location, a telephone number of the contact;
  - correlating, by the computing device at the user location, the telephone number of the contact to the reference identifier (ID);
  - receiving, by the computing device at the user location, an address of the contact;
  - correlating, by the computing device at the user location, the address of the contact to the reference identifier (ID);
  - receiving, by the computing device at the user location, personal information of the contact; and
  - correlating, by the computing device at the user location, the personal information of contact to the reference identifier (ID).
3. (Currently Amended) The method of claim 1, further comprising:
  - receiving, by the computing device at the user location, a telephone number of the contact; [[and]]
  - correlating, by the computing device at the user location, the telephone number of the contact to the reference identifier (ID)
  - receiving, by the computing device at the user location, an address of the contact; and
  - correlating, by the computing device at the user location, the address of the contact to the reference identifier (ID).
4. (Currently Amended) The method of claim 1, wherein ~~further comprising:~~
  - ~~receiving, by the computing device at the user location, an address of the contact; and~~
  - ~~correlating, by the computing device at the user location, the address of the contact to the reference identifier (ID)~~
  - the reference identifier (ID) identifies the contact of the user without requiring parsing of the reference identifier (ID).

5. (Previously presented) The method of claim 1, further comprising:  
receiving, by the computing device at the user location, personal information of the contact; and  
correlating, by the computing device at the user location, the personal information of contact to the reference identifier (ID).
6. (Currently Amended) A method processed by a computing device at a user location, comprising:  
receiving, by the computing device at the user location, user input, the user input comprising multiple instant messaging (IM) addresses of an individual contact of the user, the multiple IM addresses comprising IM addresses from different IM accounts, each of the different IM accounts being adapted to transmit and receive IM messages using a different IM protocol;  
receiving, by the computing device at the user location, a reference identifier (ID), the reference identifier (ID) being an alphanumeric code and being adapted to identify the individual contact, wherein the reference identifier (ID) is distinct from the received instant messaging (IM) address and the email address;  
correlating, by the computing device at the user location, each of the multiple IM addresses to the reference identifier (ID); and  
providing, by the computing device at the user location, an email receive window configured to display a received email, the email receive window configured to provide IM presence information associated with the IM address of the contact of the user, the email receive window configured to utilize the reference identifier (ID) for automatically launching an IM session with the individual contact from the email window, directly from the email receive window, the email receive window including a launch IM option for launching the IM session.

7. (Previously presented) The method of claim 6, further comprising:  
receiving, by the computing device at the user location, an email address of the individual contact; and  
correlating, by the computing device at the user location, the email address of the individual contact to the reference identifier (ID).
8. (Previously presented) The method of claim 6, further comprising:  
receiving, by the computing device at the user location, a telephone number of the individual contact; and  
correlating, by the computing device at the user location, the telephone number of the individual contact to the reference identifier (ID).
9. (Previously presented) The method of claim 6, further comprising:  
receiving, by the computing device at the user location, an address of the individual contact; and correlating, by the computing device at the user location, the address of the individual contact to the reference identifier (ID).
10. (Previously presented) The method of claim 6, further comprising:  
receiving, by the computing device at the user location, personal information of the individual contact; and  
correlating, by the computing device at the user location, the personal information of individual contact to the reference identifier (ID).
11. (Currently Amended) ~~A computing device located at a user location storing computer instructions comprising~~ A computer readable storage medium, the storage medium being embedded with computer instructions for causing a computing device to perform the steps of:  
first receive logic, processed by the computing device at the user location, the first receive logic configured to receive first user input, the first user input comprising multiple

instant messaging (IM) addresses of an individual contact of the user, the multiple IM addresses comprising IM addresses from different IM accounts, each of the different IM accounts being adapted to transmit and receive IM messages using a different IM protocol;

second receive logic, processed by the computing device at the user location, the second receive logic configured to receive second user input, the second user input comprising a reference identifier (ID), the reference identifier (ID) being an alphanumeric code and being adapted to identify the individual contact, wherein the reference identifier (ID) is distinct from the received instant messaging (IM) address and the email address;

correlate logic, processed by the computing device at the user location, the correlate logic configured to correlate each of the multiple IM addresses to the reference identifier (ID), the reference identifier (ID) being adapted to identify the individual contact; and

email window logic, processed by the computing device at the user location, to provide an email receive window configured to display a received email, the email receive window configured to provide IM presence information associated with the IM address of the contact of the user, the email receive window configured to utilize the reference identifier (ID) for automatically launching an IM session with the individual contact from the email window, directly from the email receive window, the email receive window including a launch IM option for launching the IM session.

12. (Currently Amended) The ~~computing device~~ computer readable storage medium of claim 11, further comprising:

receive logic, processed by the computing device at the user location, and configured to receive an email address of the individual contact; and

correlate logic, processed by the computing device at the user location, the correlate logic configured to correlate the email address of the individual contact to the reference identifier (ID).

13. (Currently Amended) The ~~computing device~~ computer readable storage medium of claim 11, further comprising:

means for receiving, by the computing device at the user location, an email address of the individual contact; and

means for correlating, by the computing device at the user location the email address of the individual contact to the reference identifier (ID).

14. (Currently Amended) The ~~computing device~~ computer readable storage medium of claim 11, further comprising:

receive logic, processed by the computing device at the user location, and configured to receive a telephone number of the individual contact; and

correlate logic, processed by the computing device at the user location, the correlate logic configured to correlate the telephone number of the individual contact to the reference identifier (ID).

15. (Currently Amended) The ~~computing device~~ computer readable storage medium of claim 11, further comprising:

means for receiving, by the computing device at the user location, a telephone number of the individual contact; and means for correlating, by the computing device at the user location, the telephone number of the individual contact to the reference identifier (ID).

16. (Currently Amended) The ~~computing device~~ computer readable storage medium of claim 11, further comprising:

receive logic, processed by the computing device at the user location, and configured to receive an address of the individual contact; and

correlate logic, processed by the computing device at the user location, the correlate logic configured to correlate the address of the individual contact to the reference identifier (ID).

17. (Currently Amended) The computing device of claim 11, further comprising:  
means for receiving, by the computing device at the user location, an address of the individual contact; and  
means for correlating , by the computing device at the user location, the address of the individual contact to the reference identifier (ID).
18. (Currently Amended) The ~~computing device~~ computer readable storage medium of claim 11, further comprising:  
receive logic, processed by the computing device at the user location, and configured to receive personal information of the individual contact; and  
correlate logic, processed by the computing device at the user location, the correlate logic configured to correlate the personal information of the individual contact to the reference identifier (ID).
19. (Currently Amended) The ~~computing device~~ computer readable storage medium of claim 11, further comprising:  
means for receiving, by the computing device at the user location, personal information of the individual contact; and means for correlating, by the computing device at the user location, the personal information of individual contact to the reference identifier (ID).
20. (Currently Amended) The ~~computing device~~ computer readable storage medium of claim 11, further comprising a memory component configured to store at least one of the following: the first receive logic, the second receive logic, the correlate logic and the email window logic.